

# Client Agreement, Informed Consent & Terms of Service

## Centred Bodywork

Location: 58 Denneys Street, Victoria, Australia

Last Updated: March 3, 2026

This document outlines the terms under which Ka Huna massage and related bodywork services are provided. By booking a therapeutic massage session with Centred Bodywork, you acknowledge that you have read, understood, and agree to these terms.

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## 1. Nature of Services

Ka Huna massage is a traditional Hawaiian healing bodywork practice involving rhythmic movement, breath, flowing strokes, and energetic awareness.

The purpose of Ka Huna massage is to support:

- Relaxation
- Stress relief
- Circulation
- Emotional and energetic balance
- General wellbeing

Ka Huna massage is a **holistic wellness service** and is **not a substitute for medical treatment, physiotherapy, or psychological care.**

I do **not diagnose illness, prescribe medication, or provide medical advice.**

Clients are encouraged to consult a qualified healthcare professional for medical conditions.

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## 2. Client Health Declaration

Before receiving treatment, clients must disclose any relevant health conditions including but not limited to:

- Pregnancy
- Recent surgery
- Heart conditions
- High or low blood pressure
- Skin conditions or infections
- Injuries
- Chronic pain conditions
- Allergies to oils or products
- Any condition currently under medical treatment

You agree that:

- The information you provide is **accurate and complete**.
- You will **inform the practitioner of any changes in health conditions**.

The practitioner reserves the right to **refuse or modify treatment if it is deemed unsafe**.

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## 3. Informed Consent to Treatment

By receiving massage services with Centred Bodywork, you acknowledge and agree that:

- Treatment involves **hands-on bodywork**.
- Massage oils may be applied to the body.

- Draping or minimal draping may be used consistent with Ka Huna practice.
- You may request **modifications, pauses, or termination of treatment at any time.**

Your comfort, safety, and consent are essential.

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## 4. Professional Boundaries

All sessions are conducted within **strict professional and therapeutic boundaries.**

The following behaviour is strictly prohibited:

- Sexual comments or suggestions
- Inappropriate touching
- Harassment or intimidation

Any such behaviour will result in:

- **Immediate termination of the session**
- **Full session fee charged**
- Potential refusal of future bookings

All services are **strictly non-sexual therapeutic bodywork.**

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## 5. Client Responsibility

Clients agree to:

- Arrive on time for appointments
- Communicate openly about comfort levels during the session

- Follow reasonable practitioner recommendations regarding treatment

Clients understand that **results may vary between individuals**.

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## 6. Booking & Payment

Appointments may be booked via:

- Phone
- Online booking system
- Email
- In person

Payment terms:

- Payment is due **before or at the time of service** unless otherwise arranged by the methods provided on the bookings page of [www.centredbodywork.com.au](http://www.centredbodywork.com.au)

Prices are listed in **Australian dollars (AUD)** and may change with notice.

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## 7. Cancellation & No-Show Policy

To respect the practitioner's time and other clients, the following policy applies:

**24 hours notice is required** for cancellations or rescheduling.

Failure to provide sufficient notice may result in:

- Cancellation fee of **up to 100% of the session cost**
- Full charge for **missed appointments**

Exceptions may be made in cases of genuine emergency.

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## 8. Late Arrival Policy

If you arrive late:

- Your session may be **shortened to maintain the schedule**
  - The **full session fee may still apply**
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## 9. Liability Waiver

By signing this agreement, you acknowledge that:

- You voluntarily receive Ka Huna massage services.
- You understand that bodywork carries inherent physical risks.
- You assume responsibility for any outcomes resulting from the treatment.

To the fullest extent permitted by law, you release **Centred Bodywork and the practitioner** from liability for:

- Injury
- Loss
- Adverse reactions
- Medical complications arising from undisclosed conditions

Nothing in this agreement excludes rights under the **Australian Consumer Law**.

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# 10. Privacy & Confidentiality

Your privacy is respected.

All personal and health information collected is handled in accordance with the **Privacy Act 1988 (Australia)**.

Information collected may include:

- Contact details
- Health information relevant to treatment
- Appointment history

Your information will:

- Remain confidential
- Only be used to provide safe services
- Not be shared without consent unless required by law

Please review our [Privacy Policy Agreement](#) for more information.

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# 11. Refusal of Service

The practitioner reserves the right to refuse or discontinue treatment if:

- A client appears intoxicated
- A client behaves inappropriately
- A health condition makes treatment unsafe
- The practitioner feels unsafe